



HELP GUIDE: LINKING ACCOUNTS

CUSTOMER PORTAL | DOWLER-KARN WEB
www.dowlerkarn.com

HOW TO LINK ADDITIONAL ACCOUNTS

Linking accounts can be used if you have more than one account. If you have a personal and business account you can link them to have access to both when logging in. (Not: Only locations that have different account numbers can be linked, if they have the same account number they can be seen when changing locations in “My Account”)

1. Log into your account on the Dowler Karn Customer Portal.
2. Select the “My Profile” tab.
3. In the “Add Additional Account to Login” section enter the last name or business name of the account you are linking.
4. Enter the account number of the account you are linking.
5. Select “Link Account” and your accounts will be linked.

The screenshot shows the 'My Profile' page of the Dowler-Karn Customer Portal. At the top, there are logos for Shell, Esso, Dowler-Karn (Propane - Fuels - Lubricants), and Mobil. A navigation bar includes 'Home', 'My Account', 'Make Payment', 'Plan Enrollment', 'My Profile' (highlighted with a red circle '2'), 'Customer Search', and 'Logout'. Below the navigation bar, there are three sections: 'Update Your Login Username', 'Change Your Password', and 'Switch Invoice & Statement Format'. The 'Add Additional Accounts to Login' section is at the bottom and contains two input fields: 'Last Name' (with a red circle '3') and 'Account Number' (with a red circle '4'). Below these fields is a 'Link Account' button (with a red circle '5').